TEXAS DEPARTMENT OF CRIMINAL JUSTICE JOB DESCRIPTION

POSITION TITLE: CASE MANAGER III -

Female Cognitive Pre-Release Program

SALARY GROUP: B15

DEPARTMENT: Rehabilitation Programs Division

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CERTIFICATION: I certify that, to my knowledge, this is an accurate and complete description of the

essential functions and the conditions required for this position.

APPROVED BY: Geralyn Engman DATE: 09/15/2016

POSITION #: 045345

I. JOB SUMMARY

Provides highly complex case management work. Work involves reviewing and tracking case management activities; and assisting in developing program goals, objectives, and procedures. Works under limited supervision with considerable latitude for the use of initiative and independent judgment.

II. ESSENTIAL FUNCTIONS

- A. Provides ongoing case management and reviews and tracks case management activities for offenders; interviews offenders to gather information to assess service needs and review progress and compliance within the program; and participates in team meetings for individualized program planning and reentry planning.
- B. Provides resource information for reentry planning; and assists in the development of program schedule.
- C. Provides liaison with service providers; and assists with intra-agency and interagency services coordination and referrals.
- D. Documents and maintains offender program activity and case management records; and prepares and reviews reports.
- E. Prepares and presents educational materials in individual and group settings.
- * Performs a variety of marginal duties not listed, to be determined and assigned as needed.

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III. MINIMUM QUALIFICATIONS

A. Education, Experience, and Training

- Bachelor's degree from a college or university accredited by an organization recognized by the Council for Higher Education Accreditation (CHEA) or by the United States Department of Education (USDE). Major course work in Psychology, Social Work, or a related field preferred. Each year of experience as described below in excess of the required two years may be substituted for thirty semester hours from an accredited college or university on a year-for-year basis.
- 2. Two years full-time, wage-earning social services, case management, case processing, counseling, or criminal justice experience.

B. Knowledge and Skills

- 1. Knowledge of the principles, methods, and practices of case management.
- 2. Knowledge of group dynamics.
- 3. Knowledge of agency and departmental organizational structure, policies, procedures, rules, and regulations preferred.
- 4. Skill to communicate ideas and instructions clearly and concisely.
- 5. Skill to coordinate with other staff, departments, officials, agencies, organizations, and the public.
- 6. Skill to develop, implement, and monitor service or treatment plans.
- 7. Skill to interpret and apply rules, regulations, policies, and procedures.
- 8. Skill in problem-solving techniques.
- 9. Skill to prepare and maintain accurate records, files, and reports.
- 10. Skill to review technical data and prepare technical reports.

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IV. ADDITIONAL REQUIREMENTS WITH OR WITHOUT REASONABLE ACCOMMODATION

- A. Ability to walk, stand, sit, kneel, push, stoop, reach above the shoulder, grasp, pull, bend repeatedly, climb stairs, identify colors, hear with aid, see, write, count, read, speak, analyze, alphabetize, lift and carry under 15 lbs., perceive depth, operate a motor vehicle, and operate motor equipment.
- B. Conditions include working inside, working around machines with moving parts and moving objects, radiant and electrical energy, working closely with others, working alone, working protracted or irregular hours, and traveling by car, van, bus, and airplane.
- C. Equipment (machines, tools, devices) used in performing only the essential functions include computer and related equipment, calculator, copier, fax machine, dolly, telephone, and automobile.